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PACKING LISTS:

S.R.	NAME	QTY
1	Washer	1 PC
2	Water inlet hose	1 PC
3	Drain hose	1 PC
4	User manual	1 PC
5	Expansion bolts	4 PCS
6	Cushion pads	4 PCS
7	Y connector	1 PC
8	Hose clamp	1 PC
9	Installation guide	1 PC
10	Power cord	1 PC
11	10g plastic measuring spoon	1 PC
12	Drain hose sheath	1 PC

This manual may contain images or content different from the model you purchased.
This manual is subject to revision by the manufacturer.

INTRODUCTIONS

Your new washing machine

With the purchase of your new washing machine you have decided on a modern, high quality domestic appliance.

Please read these operating and installation instructions and all other information enclosed with the washing machine and act accordingly. Your washing machine is distinguished by its economical consumption of energy, water and detergent.
Retain all documentation for subsequent use or for the next owner of the appliance.

General safety instructions

- Your washing machine is intended for
- use in the household only,
 - washing machine washable textiles in water,
 - operation with cold drinking water and commercially available detergents and cleaning products which are suitable for use in washing machines.

Definitions

⚠ DANGER ⚠

DANGER-This indicates that death or serious injuries may occur as a result of non observance of this warning.

⚠ WARNING ⚠

WARNING- This indicates that injuries or significant damage may occur as a result of non observance of this warning.

⚠ CAUTION ⚠

CAUTION - This indicates that minor injuries or damage may occur as a result of non observance of this warning.

READ AND SAVE THESE INSTRUCTIONS

SAFETY INSTRUCTIONS



To reduce the risk of fire, electric shock, serious injury or death when using your washing machine, follow basic precautions, including the following.

1. Our washers are provided with a manual, which includes Operating and Installation Instructions. Read and understand all instructions before using the washing machine.
2. Do not wash articles that have been previously cleaned, washed, soaked, or spotted with gasoline, dry cleaning solvents, other flammable or explosive substance as they give off vapors that could ignite or explode.
3. Do not add gasoline, dry cleaning solvents, or other flammable or explosive substances to the wash water. These substances give off vapors that could ignite or explode.
4. Under certain conditions hydrogen gas may be produced in a hot water system that has not been used for 2 weeks or more. **HYDROGEN GAS IS EXPLOSIVE.** If the hot water system has not been used for this length of time, turn on all hot water faucets and let the water flow out of each faucet for several minutes before using the washing machine. This will release an accumulated hydrogen gas. As the gas is flammable, do not smoke or use a naked flame while carrying out this procedure.
5. This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
6. Before the appliance is removed from service or discarded, remove the door and the power cord/plug.
7. Do not reach into the appliance if the wash drum is moving.
8. Do not tamper with the controls.
9. Do not place the wet clothes on the top of the washing machine.
10. Store all laundry chemicals and aids in a cool dry place according to the manufactures' instructions.
11. Do not place any hot or heavy things on the top of washing machine.
12. To reduce the risk of fire, clothes, cleaning rags, mop heads and the like which have traces of any flammable substance, such as vegetable oil, cooking oil, petroleum based oils or distillates, waxes, fats, etc., must not be placed in the washing machine. These items may contain flammable substance which, even after washing, may smoke or catch fire.
13. Do not machine wash fiberglass material (many curtains and window coverings use fiberglass materials). Small particles may remain in the washing machine and stick to fabrics in subsequent wash loads causing skin irritation.
14. Do not repair or replace any part of the appliance or attempt any service unless specifically recommended in the user maintenance instructions or in published user repair instructions that you understand and have the skills to carry out.
15. Do not let children play with packaging and associated parts. Risk of choking on plastic film and collapsible cardboard boxes.

16. Always be sure to unplug the washing machine from the power supply before attempting any service. Disconnect the power cord by grasping the plug, not cord.
17. Always follow the fabric care instructions recommended by the clothing manufacturer.
18. Check the fill hose connections on a regular basis to ensure that they are tight and not leaking.
19. Make sure that all water connections to the washing machine have shut-off valves and that they are readily accessible. Close the washing machine water shut-off valve at the end of each wash day.
20. To reduce the risk of poisoning or chemical burns, keep all cleaning products out of the reach of children.
21. Do not bypass any safety devices.
22. Do not operate this washing machine until you are sure:
 - a. The washing machine has been installed according to the **INSTALLATION INSTRUCTIONS**
 - b. All water, drain, power and grounding connections are in compliance and/or other applicable regulations and requirements.
23. Do not climb onto the washing machine.
24. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
25. The new hose-sets supplied with the appliance are to be used and that old hose-sets should not be reused.
26. The openings must not be obstructed by a carpet.
27. The washing capacity, spinning capacity, the max. and min inlet water pressure refer to technical specifications.

28. Do not leave children unsupervised near the washing machine.
29. Keep pets away from the washing machine.
30. Do not sit on the top of the washing machine.
31. To reduce the risk of fire or electrical shock, **DO NOT** use an extension cord or an adapter to connect the washing machine to the power.
32. Do not operate the washing machine if parts are missing or broken.
33. Always read and follow the instructions of the manufacture of the detergents, cleaning aid, fabric softener and static eliminator which you are using. Heed all warnings and precaution.
34. To avoid floor damage and mold froth, do not let spills or splash out cause standing water around or under the appliance.
35. This appliance is intended to be used in household and similar applications such as:
 - staff kitchen areas in shops, offices and other working environments;
 - farm houses;
 - by clients in hotels, motels and other residential type environments;
 - bed and breakfast type environments;
 - areas for communal use in blocks of flats or in laundrerettes.
36. The appliance is intended for connection cold water supply only.
37. Do not wash single pieces of clothing, such as heavy, absorbent carpets, or clothes packed in a washing net, otherwise it may cause abnormal vibrations, damage to the wall or personal injury.

NOTES:

The safety guard indicated in this manual do not cover all possible conditions which may occur. Common sense, caution and care must be exercised when installing, maintaining or operating the washing machine.

INSTALLATION INSTRUCTIONS

⚠ DANGER

Frozen hoses can tear/burst. Do not install the washing machine outdoors or in an area exposed to freezing condition.

If the washing machine is located in a room which will be exposed to temperatures below freezing point, or if it is located in a cabin that is being shut down for the winter, any residual water in the pump or water inlet hoses must be drained.

Do not hold on to protruding parts (e.g. loading door) when lifting.

Disposing of the packaging

The shipping package has protected your new washing machine on its way to your home.

All packaging materials are non-polluting and recyclable. Please contribute to a better environment by disposing of packaging materials in an environmentally conscious manner.

⚠ DANGER

Keep children away from shipping carton and packaging components. Danger of suffocation from plastic foil and folding cartons.

Disposing of your old appliance

Old appliances are not worthless rubbish! Valuable raw materials can be reclaimed from environmentally conscious recycling.

To prevent children from locking themselves in the appliance, disable the door lock or remove the door.

Factory-supplied equipment

Inside the shipping carton there are some accessory parts supplied with your washer. Check that all the accessory parts supplied for your model are there. If any parts are missing contact your dealer.

Any residual moisture inside the drum is due to the final testing which every washing machine undergoes before leaving the factory.

Electrical connection

GROUNDING INSTRUCTION

This appliance must be grounded. In the event of a malfunction or breakdown, grounding will reduce the risk of electrical shock by providing a path of least resistance for the electric current.

This appliance features a cord with an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet which has been properly installed and grounded in accordance with all local regulations and ordinances.

⚠ DANGER

Improper connection of the equipment grounding conductor may result in electric shock. Have the appliance checked by a qualified electrician or service technician if you are in doubt as to whether the washer has been properly grounded.

Do not modify the plug provided with the appliance-if it will not fit in the outlet, have a proper outlet installed by a qualified electrician.

⚠ WARNING

The washing machine must only be connected to an individual branch circuit via a socket which has been properly installed and grounded.

The household electrical voltage must correspond to the voltage specification on the washing machine (nameplate).

You will find the nameplate on the rear of the washing

Make sure that:

- the mains plug fits into the socket.
- the cord cross section is permissible.
- the grounding system is properly installed.

The power cord may be replaced by an electrician only.

⚠ DANGER

To reduce the risk of fire or electrical shock, DO NOT use an extension cord or an adapter to connect the washer to the power supply.

Do not insert/remove the mains plug with wet or damp hands.

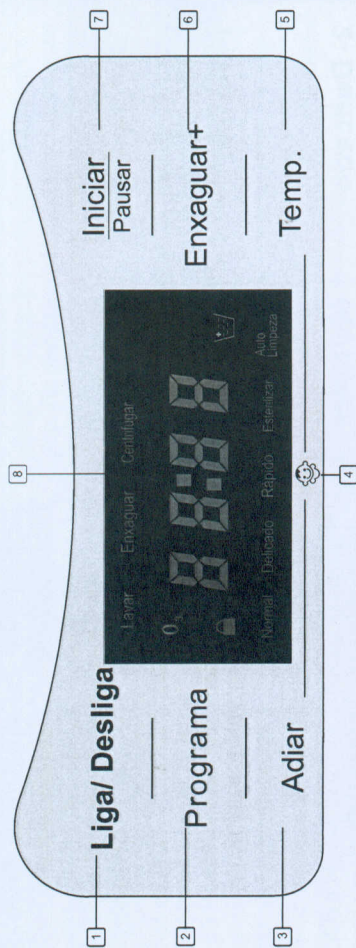
Touch the plug only when removing the plug from the socket.

PROGRAM SELECTION CHART

Program	Description of load	Default program content
1-Normal	Mixed cottons (t-shirts, jeans)	Temperature optional: 60°C/40°C/30°C/cold wash, 2 rinses, spin and distribute clothes
2-Delicado	Light fabrics	Temperature optional: 40°C/30°C/cold wash, 2 rinses, spin and distribute clothes
3-Rápido	Slightly dirty clothes	Temperature optional: 40°C/30°C/cold wash, 1 rinses, spin and distribute clothes
4-Esterilizar	Normal clothes	90°C washing 2 rinses, spin and distribute clothes
5-Auto Limpeza	No clothes	Cold wash, 1 rinse, spin (No clothes)
6-Centrifugar	Normal clothes	Spin only

! The total working time will vary with the laundry size, water pressure, water temperature and ambient temperature etc..

CONTROL PANEL INTRODUCTIONS



Buttons Introduction

- 1** Liga/Desliga botão Press this button to turn on or off the power supply. (hold for more than 1 second).
- 2** Programa botão Press this button to select the program.
- 3** Adiar botão Press this button to select the delay start, you can adjust the washing machine to start washing time from 1-24 hours, then press Start/Pause button to start. The set program is started after the appointment time has elapsed. To cancel the reservation setting, press the Start / Pause button, interrupt the operation of the program, and then select the setting again.
- 4** Child Lock After the program is started, press the two buttons at the bottom of the operation panel for 3 seconds at the same time to set the child lock function. At this time, the buzzer alarms, and the child lock pattern flashes three times and then lights up, indicating that the child lock function is set successfully. After the child lock is set, any other key does not work. Press the two buttons again to cancel the child lock function. At this time, the buzzer alarms, and the child lock pattern disappears to cancel the function.
- 5** Temp. botão Press this button to set the temperature of the water to be heated during washing or to cancel the heating function. If the set temperature is 60 ° C, in order to save energy, the washing machine will quickly heat up to 60 ° C for a period of time, then replenish the water to the set water level and continue washing.
- 6** Enxaguar+ botão Press the Rinse+ button to add one rinse.
- 7** Iniciar/Pausar botão Press this button to start or interrupt the selected wash program
- 8** Graphic Display Displays the selected Program, such as the temperature, spin speed, remaining time, rinse times, water level, and error messages.

Power down memory function setting

In the normal operation of the laundry program, in case of power failure, unexpected power failure, etc., the appliance remembers the current program point, after power restoration, press the "Power" button, and then run the current program. When the program is suspended or at the end of the state, power down and press the "Power" button to shut down do not perform the memory function.

Reload feature

In the washing process, long press the Start / Pause button for 3 seconds, if the water level is too high, the appliance will automatically drain to the low water level, the door lock is open, and the door can be opened to add clothes (when the inner cylinder of the appliance is still rotating, there is a large amount of water in the inner cylinder and the water temperature in the inner cylinder is high, the door cannot be opened forcibly). Close the door and press the Start / Pause button to continue the laundry process.

OPERATING INSTRUCTIONS

1. Preparation in advance

- Connect the water inlet pipe to the faucet and turn on the faucet.
- Position the drain.
- Plug the power plug into the power outlet.

Notes :

- Do not break up the water inlet and drain pipe to avoid hindering the flow .
- Check if there is water leakage when opening the faucet. If there is, use it after maintenance.

2. Load clothes

Open the front door, put the laundry in the washing machine barrel, put detergent according to the amount of laundry, close the door, if the door is not closed tightly, the appliance will not work.

Notes :

- Take out the objects and sundries in the pocket, tighten the zipper of the clothes, put the small clothes into the net bag, then put them into the appliance.
- Don't clip clothes in the door. If not, water leakage will cause property loss.
- When washing absorbent clothes, try not to dehydrate or dehydrate at low speed to prevent unnecessary loss caused by eccentric vibration of the machine.

3. Description of detergent application

The dosage of detergent shall refer to the following suggestions:

When fully loaded, the dosage of detergent shall not more than 2 teaspoons, and the liquid detergent shall not more than 1 teaspoon; when half loaded, the detergent shall not more than 1 teaspoon, and the liquid detergent shall not more than 0.5 teaspoon.

Notes : Too much detergent or using high foaming detergent will spoil the foam, which may cause unexpected property damage.

When washing wool, use only a neutral liquid detergent, powder detergent may remain on the laundry and discolor the laundry.

Regular detergent is not recommended, use HE detergent only.

- Your washer/combo is designed to use a high efficiency (HE) detergent.
- High efficiency detergents contain suds suppressors that reduce or eliminate suds. When fewer suds are produced, the load tumbles more efficiently and cleaning is maximized.



Designed to use only HE High Efficiency detergents.

4. Selection procedure

Press the power button for 1 second, turn on the power. Select the program by referring to the program table (see page 5). Select the program according to the material and cleanliness of the clothes, and the corresponding program indicator will be on.

5. Select function options

For the function setting of the corresponding program, refer to the function introduction of the operation panel to set the function.

6. Start the washing machine

Press the Start / Pause button, and the appliance starts to work until the program is completed.

7. Unload clothes

The laundry is finished and the door lock symbol is off. Hold the door handle, open the front door and take out the clothes.

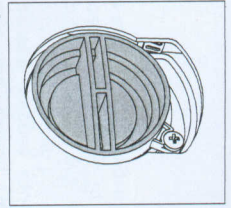
MAINTENANCE

Regular maintenance of washing machine

1. Turn off the faucet and unplug the power plug from the power socket.
2. After each washing, open the door, wipe the residual water on the rubber seal ring in time, and remove the dirt inside the fold of the seal ring, so as to prevent mildew. Open the door slightly to discharge the moisture in the cylinder.

Cleaning of drain valve filter

Clean the filter at least once every ten times the appliance is used. Unplug the power plug, first remove the mounting screw, then turn the filter knob anticlockwise, pull out the filter screen, wash it with water, then install it, tighten it clockwise, and make sure it is installed in place, otherwise there may be water leakage, then tighten the mounting screw.



STAIN REMOVAL CHART

Blood

Rinse or soak fresh stain in cold water. Work detergent into any remaining stain. Rinse. If stain persists, put a few drops of ammonia on stain and repeat detergent treatment. Rinse. If necessary bleach.

Burn Marks

Rinse or soak in cold water. Work detergent into stain. Rinse. Bleach, if necessary. Stain may be impossible to remove

Candle Wax

Scrape off excess. Place stain between clean white blotters or several layers of facial tissues. Press with warm iron. Sponge with cleaning fluid. If dye spot remains, bleach.

Chewing Gum

Rub with ice to harden. Scrape off excess with dull blade. Sponge with cleaning fluid.

Chocolate or Cocoa

Soak 15 minutes in cold water. Rub detergent paste into stain, then rinse thoroughly. Launder in hottest water safe for fabric. If colored stain remains, sponge with hydrogen peroxide, rinse and launder.

Coffee or Tea

Soak fresh stains immediately in cold water. Then use bleach treatment with hottest water safe for fabric. Launder.

Cosmetics: eye shadow, lipstick, liquid make-up, mascara, powder, pancake make-up or rouge

Apply undiluted liquid detergent to stain, or dampen stain and rub in soap or detergent paste until thick suds are formed. Work in until stain is gone, rinse well. Repeat if necessary. If color remains, bleach if safe for fabrics.

Cream, Ice Cream or Milk

Sponge stain with cool water or soak stain in cool water for 30 minutes or longer. If stain remains, work detergent on spot then rinse. Bleach if necessary.

Ink

Some ball-point inks are set by water. First test a scrap of cloth. Sponge stain repeatedly with acetone, amyl acetate or rubbing alcohol. Hair spray is effective. Launder. Bleach if necessary. Use amyl acetate on triacetate, arnel, dylol and verei. Use acetone on other fabrics. NOTE: Some inks cannot be removed.

Ketchup / Tomato sauce

Scrape off excess. Soak in cold water 30 minutes. Pre-treat with a detergent paste. Launder.

Mildew

Brush off surface growth to keep mold spores from spreading. Dip article into solution of ½ cup bleach per 1 gallon of cool sudsy water for 5 to 10 minutes. Rinse well. Launder.

Mud

Let stain dry; then brush well. Rinse repeatedly in cool water until mud comes out. Launder. (Hot soaps suds set a red or yellow clay stain).

Mustard

Soak in hot detergent water for several hours. If stain remains, bleach.

Nail Polish

Treat while fresh, scraping or wiping off as much as possible, before it dries. Place stain face down on white paper towels. Sponge back of stain acetone (nail polish remover) or sponges with denatured alcohol and a few drops of household ammonia. Sponge stain frequently. Launder with water at temperature suitable for fabric. Do not use acetone on acetate, arnel, dylol or rayon.

Paint

Sponge or soak in turpentine or solvent recommended as a thinner on label. Launder.

Perfume

Rinse in cold water. Rub undiluted liquid detergent or a detergent paste into stain. Rinse. If stain remains, bleach.

Perspiration

Wash or sponge stain thoroughly with warm water and detergent paste. If perspiration has changed the color of the fabric, restore it by treating with ammonia or vinegar. Apply ammonia to fresh stains; rinse with water. Apply vinegar to old stains; rinse with water.

Rust and Iron

Apply commercial rust remover, Rinse. Or, if safe for fabric, boil stained article in solution of 4 teaspoons of cream of tartar to 1 pint water.

Shoe Polish

Scrape off as much as possible. Pre-treat with a detergent paste; rinse. If stain persists, sponge with rubbing alcohol (1 part to 2 parts water) or turpentine. Remove turpentine by sponging again with warm detergent solution or with alcohol. Bleach if necessary.

Soft Drinks

Sponge with cold water, some stains are invisible when they have dried, but turn brown when heated and may be impossible to remove.

Tar and Asphalt

Act quickly before stain is dry. Sponge with grease solvent or turpentine. Launder.

Urine

Soak in cool water. If stain is dry, work a detergent paste into the spot then rinse. If necessary, bleach.

TROUBLESHOOTING

In most cases, when your washer fails to work, the problems arising can be easily solved without having to call for a technician. Before calling for assistance, always check these points.

The washer fails to start

- Is the plug correctly inserted into the socket?
- Is there electricity in the house?
- Is the door closed properly?
- Is the start button pressed?
- Is the water supply turned on?

The washer fails to fill with water

- Is the hose correctly connected to the faucet?
- Is there water supply?
- Is there sufficient water pressure?
- Is the faucet filter clean?
- Is the inlet hose kinked?

The washer does not drain or spin

- Is the drain pump clogged?
- Is the drain hose kinked?

There are too many suds in the drum

- Is High Efficiency detergent being used?
- It is recommended to use high-quality, less- or no- suds detergent.
- Is the correct amount of detergent being used?

Getting the bad washing result

- Is the detergent not sufficient?
- Is the detergent not suitable?
- Is the temperature of washing too low?
- Is the water is too hard?

DIAGNOSTIC MENU

Code	Description	Component
E1	Door open	Door Switch
E2	Drain failure	Drain Valve
E3	Water inlet failure	Inlet Valve
E4	Water overflow	Water Level Sensor
E5	Motor Failure	Motor or Electronic Module
E6	Communication failure	Communication Cable
E7	Washer heating malfunction	Wash Heater
E8	Temp. Sensor malfunction	Temp. Sensor
E10	Water level sensor	Water Level Sensor

TECHNICAL DATA

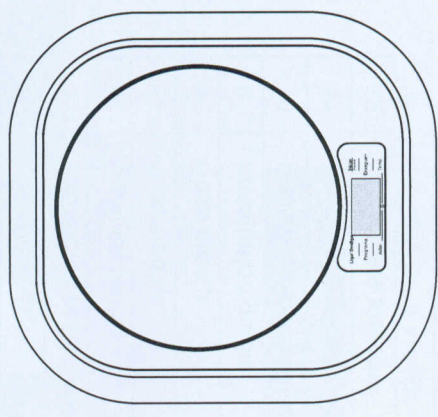
Wash/Spin Capacity	3.0kg
Voltage	220-240V~
Frequency	50/60Hz
Wash Power	50W
Spin Power	140W
Heater Power	1450W
Water Pressure	0.03MPa≤Ps≤1MPa
Net Weight	17kg
GrossWeight	22kg
Unit Dimension W×D×H(mm)	600×550×320

FRONT LOADING

WALL MOUNTED WASHING MACHINE

MODEL: XQG30-1018

USER MANUAL



Please read this manual carefully before operating your washer and retain it for future reference.

All rights reserved

- * The appearance and specifications may be varied without notice to improve the units quality.
- * Specifications subject to change by manufacturer.